

PRIVACY POLICY

Introduction

INVENTIVA INSURTECH SOLUTIONS (hereinafter, “**INVENTIVA**”) is a company dedicated to providing specialized technological solutions for the insurance sector (insurtech) under the SaaS (Software as a Service) model, operating globally. This Privacy Policy describes how we collect, use, store, share, and protect the personal information of our clients, end users, and other stakeholders.

Scope

This policy applies to all personal information that we manage within the framework of providing our technological services, including SaaS platforms, mobile applications, web portals, and any other channel enabled by **INVENTIVA**.

Categories of Personal Data Collected

INVENTIVA may process the following categories of personal data:

- Identification data: full name, identification document, date of birth, nationality.
- Contact data: address, email, phone number.
- Insurance and policy data: policy number, coverage details, claims history.
- Insurable asset data: information on vehicles, real estate, business assets, and other goods.
- Beneficiary and dependent data: names, relationship, and identification.

Purposes of Processing

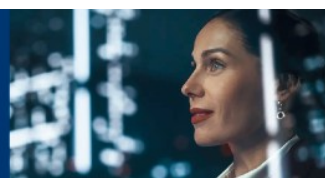
Personal data will be processed for the following purposes:

- Managing, administering, and delivering the contracted services.
- Processing insurance requests, issuing policies, and managing claims.
- Verifying and authenticating user identity.
- Complying with legal and regulatory obligations related to insurance and data protection.
- Improving the quality of our services and conducting internal statistical analysis.
- Managing service-related communications and sending relevant notifications.

Data Sharing and Transfer

INVENTIVA may share personal data with:

- Insurance and reinsurance entities, within the framework of policy and claims management.





- Technology and infrastructure providers necessary for SaaS service operation (e.g., cloud and secure storage services).
- Competent authorities, when required by law or for compliance with legal obligations.

Information Security

INVENTIVA applies appropriate technical and organizational measures to guarantee the security, confidentiality, and integrity of personal data, in line with ISO/IEC 27001 (Information Security) and 20000-1 (IT Service Management) certifications.

Data Subject Rights

Users may exercise, at any time, their rights of access, rectification, erasure, objection, restriction of processing, and data portability, in accordance with applicable local regulations. Requests may be submitted to: soporte@inventiva-solutions.com

Data Retention

Personal data will only be retained for as long as necessary to fulfill the purposes described above, and will thereafter be deleted or anonymized in accordance with applicable legal and regulatory standards.

Policy Updates

INVENTIVA may update this Privacy Policy whenever deemed necessary. Updates will be published on our website and, when relevant, directly communicated to users.

Contact

For any questions regarding this policy or the processing of your personal data, please contact: soporte@inventiva-solutions.com

This Privacy Policy reflects **INVENTIVA's** commitment to protecting personal data and respecting the privacy of its clients and users worldwide.

Last update: March 31, 2025



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